



March 13<sup>th</sup>, 2020

Dear Valued Customers,

We at Century Metals & Supplies, Inc. strive to ensure that we supply products to our customers quickly and efficiently without concern for supply chain interruptions. As news continues to unfold regarding the COVID-19 pandemic we want to assure you that we are monitoring the CDC recommendations closely as well as local government and regulators recommendations in order to maintain a proactive stance on managing the issue in the near future.

At this time there are no disruptions in our supply chain; however, we understand this has the possibility of changing at any moment as local, state, and federal government entities put measures in place to prevent the spread of the virus and protect the population. Should there be supply interruptions we trust they will not be for a prolonged period of time and we are working with our suppliers right now to prevent this from happening altogether. Additionally, should the need arise, our infrastructure provides us sufficient processing capabilities that would allow us to transfer operations inter-company. Also, our strong relationships with our partner outside processing locations broaden our ability to continue operations should the need arise.

To keep ourselves operating effectively, our first priority is to keep our employees healthy and safe. In order to do this, we have reinforced the importance of good personal hygiene, handwashing techniques, and inter-personal contact restrictions. We also continue to communicate precautionary measures to our employees according to CDC standards to help prevent contracting or transmitting the COVID-19 virus.

As we have all seen throughout the last few days, the impact of the COVID-19 pandemic changes at a very dynamic pace. While presently the risk to our local population seems to be low, we will diligently follow any and all recommendations or that are taken by local, state, and federal government entities in response to this pandemic. Rest assured that Century Metals & Supplies, Inc. as a company has and will exhaust all possible measures to ensure continuity of business. We are committed to keeping you informed of any and all events or situations that may have an impact on our ability to service your material needs. If you should have any questions regarding this situation and would like to discuss how it impacts you please contact your outside salesperson or our offices and we will be more than happy to provide further information or solutions.

Once again, we thank you for your continued trust and cooperation and ask for your patience as we all navigate this unfortunate situation. We wish you all good health and hope you and your families stay safe as we all try our best to get through this.

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